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2015 BUSINESS INFORMATION TECHNOLOGY COMMITTEE WORKSHOP AGENDA

October 3-4, 2015 • Long Beach Convention & Entertainment Center • Long Beach, California
Agenda as of October 1, 2015

Thank you to our host airport:



long beach
 airport

Saturday, October 3, 2015

Please note that breakfast and lunch will not be provided on Saturday. However, food and beverage vendors will be available both within and in the immediate vicinity of the Convention Center.

All BIT sessions will take place in Room 101A, unless otherwise stated on the agenda.

7:30am – 6:30pm **Registration**

8:30am – 8:45am **BIT Committee Welcome & Opening Remarks (Room 101A)**

Linda Dyson, Senior Manager, Technology Infrastructure/Operations, Port of Portland

8:45am – 10:00am **Airport Roundtable (Open to all registered attendees)**

Don't pass up the opportunity to participate in the Airport Roundtable and engage in candid discussions with your peer airports. This perennially popular session allows airport and World Business Partners/Associate Members an opportunity to hear about ongoing airport IT projects and airport development throughout the ACI-NA airport membership.

Moderator: Linda Dyson, Senior Manager, Technology Infrastructure/Operations, Port of Portland

10:00am – 10:30am **Morning Break**



10:30am – 12:00pm **Industry Updates**

Moderator: Dave Wilson, Chief Aviation Technologist, Seattle-Tacoma International Airport

10:30am – 10:45am **DOT Kiosk Accessibility Requirements**

Speaker: Patty Edwards, Managing Director Passenger Services, Airlines for America

10:45am – 11:15am **PCI Compliance and EMV Chip**

Speakers: James Knaeble, Global Products Management, Rockwell Collins
Samuel Ingalls, Assistant Director, Information Systems, McCarran International Airport
George Pickett, Senior Team Leader, Audit and Compliance, Southwest Airlines
John Vinelli, Manager of IT Projects, Greater Orlando Aviation Authority

11:15am – 11:45am **Airport Community Recommended Information Services (ACRIS)**

Speaker: Antoine Rostworowski, Director of Facilitation and IT, ACI World

11:45am – 12:00pm **ACI World Airport Beacons Recommended Practice**

Speaker: Serge Yonke Nguewo, Manager, Facilitation and Airport IT, ACI World

12:00pm – 1:30pm **Lunch on Your Own**

1:30pm – 2:45pm **BIT Session 1 – Approach to Integrated Passenger Self Services**

Moderator: Peter Aarons, Associate Vice President, HNTB Corporation

Speakers: Frank Barich, Principal, Barich, Inc.
John Vinelli, Manager of IT Projects, Greater Orlando Aviation Authority
Dave Wilson, Chief Aviation Technologist, Seattle-Tacoma International Airport

2:45pm – 3:15pm **Afternoon Break**

3:15pm – 4:15pm **BIT Session 2 – Improving the Passenger Experience**

Moderator: Linda Dyson, Senior Manager, Technology Infrastructure/Operations, Port of Portland

Speaker: Mauricio Estrello, Manager Passenger Experience The Americas, IATA

4:15pm – 5:15pm **BIT Session 3 – Transportation Network Companies (TNCs)**

Moderator: Tim Harris, Chief Technology Officer, John Wayne Airport

Speaker: Stan R. Van Ostran, Vice President and Chief Financial Officer, Metropolitan Nashville Airport Authority

Sunday, October 4, 2015

7:30am – 7:00pm **Registration**

8:00am – 9:00am **Continental Breakfast (Promenade Ballroom A/B)**



9:00am – 10:15am

**Concurrent Session 1A
(Room 101A)**

Advanced Airside Communications and Surveillance Technologies

Moderator:

Paul Martinez, Vice President - Operations, Dallas/Fort Worth International Airport

Speakers:

Declan Byrne, President, WiMax Forum

Ted Carniol, General Manager, Commercial Aviation Solutions Exelis

Flavio Leo, Director-Aviation Planning and Strategy, Massport

**Concurrent Session 1B
(Room 102B)**

Non-Aeronautical Revenue – Can Effective Land Use Planning Contribute to the Bottom Line?

Moderator:

Brad Rolf, Business Unit Leader, Aviation Services, Mead & Hunt

Speakers:

Stephan Barrett, Director-Climate & Energy Practice, HMMH

Ellen Lindblad, Director-Planning & Environmental Compliance, Lee County Port Authority/Southwest Florida International Airport

Bhavesh Patel, Chief Revenue Officer, Denver International Airport

Barbie Schalmo, Associate Principal, C&S Companies

**Concurrent Session 1C
(Room 103B)**

Apron Safety – How Can Airports Manage Ground Handlers More Effectively?

Moderator:

Ian Redhead, Deputy Director-Operations & Maintenance, Kansas City Aviation Department

Speakers:

Heidi Benaman, Project Manager, Faith Group LLC

Richard Marchi, Senior Advisor, ACI-NA

Nicholas Ratledge, Manager, Airport Safety and Operations, ACI World

Christopher San Giovanni, Director, Ground Safety, JetBlue Airways

10:15am – 10:45am

Morning Break

10:45am – 12:00pm

**Concurrent Session 2A
(Room 101A)**

Upgrading the International Arrivals Process

Moderator:

Joe Chang, Vice President, Ricondo & Associates

Speakers:

Dan Agostino, Assistant, Director-Operations, Miami-Dade County Aviation Department

Jorge Duyos, President, JRD & Associates

Peter Gargiulo, Director of Strategy Management, Wayne County Airport Authority

Kenneth Sava, Director of Trusted Traveler Programs, U.S. Customs and Border Protection

**Concurrent Session 2B
(Room 102B)**

The Evolution of Airport Master Planning – Incorporating Sustainability

Moderator:

Nate Kimball, Environmental & Sustainability Specialist, Port Authority of New York & New Jersey

Speakers:

Derek Gray, Manager Environmental Services, Greater Toronto Airport Authority

Paul Manasjan, Director Environmental Affairs, San Diego International Airport

Keith Wilschetz, Director of Airport Planning and Noise Mitigation, San Diego International Airport

Jonathan Wilson, Airport Manager, Renton Municipal Airport

**Concurrent Session 1C
(Room 103B)**

Perspectives on Airport Recycling

Moderator:

Rob Freeman, Airport Environmental Manager, Los Angeles World Airports

Speakers:

Elliott Black, Director, Office of Airport Planning and Programming, FAA

Michelle Mikesell, Multi-Family Residentail Recycling Program Manager, Recycling Market Development Zone Administrator, City of Los Angeles

Johnnie Perkins, Executive Vice President, Athens Services



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- 12:00pm – 1:00pm **Lunch** (*Promenade Ballroom A/B*)

- 1:00pm – 2:30pm **BIT Session 4 – Two sides of the same [bit]Coin: Customer-Facing and Operational Mobile Solutions**
 Moderator: John Payne, CEO & Principal Consultant, Pueblo Technology Group, Inc.
 Speakers: Kiel Barnekov, Manager – Projects & Programs, Greater Orlando Aviation Authority
 Dominic Nessi, Deputy Director/Chief Information Officer, Los Angeles World Airports
 Antoine Rostworowski, Director of Facilitation and IT, ACI World

- 2:30pm – 3:00pm **Afternoon Break**

- 3:00pm – 3:45pm **BIT Session 5 – Airline IT Perspective**
 Moderator: Samuel Ingalls, Assistant Director of Aviation, Information Systems, McCarran International Airport
 Speaker: Grant Gray, Business Transformation Team Leader - Technology, Southwest Airlines

- 3:45pm – 4:45pm **BIT Session 6 – Cybersecurity**
 Moderator: Dominic Nessi, Deputy Director/Chief Information Officer, Los Angeles World Airports
 Speaker: Ben Trethowan, Aviation Systems & Security Architect, Information Systems & Global Solutions, Lockheed Martin UK

- 4:45pm – 5:00pm **Closing Remarks**
 Dave Wilson, Chief Aviation Technologist, Seattle-Tacoma International Airport

- 5:00pm – 7:00pm **Exhibition Hall Grand Opening** (*Reception in Exhibit Hall*)

Mark Your Calendars!

**2016 AIRPORTS @ WORK CONFERENCE:
 ACI-NA'S JOINT BIT, ENVIRONMENTAL AFFAIRS,
 OPS/TECH, AND PS&S CONFERENCE
 Austin, Texas | April 19-21 2016**

