



**FORT LAUDERDALE-HOLLYWOOD
INTERNATIONAL AIRPORT**
BROWARD COUNTY, FLORIDA



DISASTER PREPAREDNESS & LESSONS LEARNED

Michael Nonnemacher

Pre-Planning

- Exercises, tabletops, and drills
- Emergency plans mitigate cost of an emergency
- Staff contingency plans
- Contingency planning with service providers



Pre-Planning: Media

- Traditional Media Plan
- Understand impacts of social media
- Utilize social media as a tool



Regulatory Agencies

- Knowledge of needs of the NTSB, FBI, and other outside responders



Passenger/Family/Staff Assistance

- Airport Family Assistance Plan
 - What if it's not a plane crash?
- Passenger comfort issues
- Post Traumatic Stress
Counseling/Airport Employees

